Request for Cure

Pursuant to 30 ILCS 500/50-57, the Chief Procurement Officer for General Services may, at the request of the State Purchasing Officer and agency head, permit a cure during an active procurement if a violation or deficiency of the Procurement Code, or of the procurement rules, regulations, policies, or practices promulgated by a chief procurement officer occurs.

Instructions for Submission: Complete sections 1-3. The State Purchasing Officer should provide the "Request for Cure" form to the Chief Procurement Officer with documentation as needed to support the request.

1. Procurement Deficiency

1.1 State Agency Name	DHS - Human Services
1.2 BidBuy Reference Number	25-444DHS-MIS44-B-45862
1.3 Procurement Description	DD DSP Training Software RFP
1.4 Date Agency notified SPO of the violation or deficiency	Nov 21, 2025

1.5 Provide a clear description of the violation or deficiency, including reference to the statute, rule, regulation, CPO Notice, or practice lacking compliance.

Per RFP Section C.3 of the RFP, Bid Firm time was 180 days from the date of opening. This would have been a Bid Firm date of October 13, 2025.

2. Justification to Cure the Violation or Deficiency

Provide a detailed explanation why the benefits of permitting a cure outweigh the potential harm to stakeholders.

IDHS has determined a Cure to the Bid Firm date is in the best interest of IDHS and the State as a whole. Furthermore, there is no harm to potential stakeholders by allowing the Cure. However, should the Cure be denied, it would have significant negative impacts.

The DSP learning management system has impacts outside of only IDHS. This will be the vehicle for tracking training of Direct Support Professionals (DSPs), as well as the standardized curricula. This will also be used in higher education systems and has had status inquiries from the Governor's Office due to the broad impact the software will have throughout the state. IDHS needs to ensure standardized training is available to DSPs who care for persons with developmental disabilities. This procurement is also critical to service providers that employ DSPs. Service providers will utilize the system to train DSPs and document appropriate trainings have been completed. Should the bid firm extension be denied, this is an added hardship to the service providers.

3. Recommended Action Necessary to Cure the Violation or Deficiency

Provide a clear description of the action necessary to cure the violation or deficiency, including the party(ies) that will undertake the action and the time frame to complete each action.

The one responsible and responsive Offeror has accepted the Bid Firm extension request. Evaluations and Demos have been completed. As soon as IDHS is in receipt of the approved bid firm extension, IDHS intends to immediately request SPO approval to open price. Upon receipt of that approval, IDHS will complete price opening and move forward to BAFO.

The request would be extension of Bid Firm to December 19, 2025, to allow time to request Best and Final following price

Request for Cure

opening, as well as ensure SPO agreement prior to BAFO request(s).

4. Agency Head and State Purchasing Officer Attestation

The agency head (designee not permitted) and State Purchasing Officer (SPO) individually attest: "I believe the integrity, transparency, and efficiency of the procurement can be maintained while permitting the cure."

Agency Head Name	Dulce M. Quintero	Date	Dec 5, 2025
Agency Head Signature	Dulce M. Quintero Digitally signed by Dulce M. Quintero Date: 2025.12.05 12:13:17 -06'00'		
SPO Name	Allegra Larson	Date	Dec 9, 2025
SPO Signature	Allegra Larson Digitally signed by Allegra Larson Date: 2025.12.09 13:01:32 -06'00'		

5. Required Action to Cure or Rationale for Denying the Cure Request

Pursuant to the Request for Proposals' (RFP) Section C.3 of the RFP, Bid Firm time was 180 days from the date of opening. This is a Bid Firm pricing date of October 13, 2025. I authorize an extension of Bid Firm pricing to December 19, 2025, to allow time to request Best and Final following price opening, as well as ensure SPO agreement prior to BAFO request(s).

6. Chief Procurement Officer for General Services Determination

6.1 ☒ I authorize curing the violation or deficiency when following the action in section 5.

6.2 ☐ I deny the request to cure the violation or deficiency in subsection 1.4 based on the rationale in section 5.

Ellen H. Daley Signature	Ellen Holzman Daley Digitally signed by Ellen Holzman Daley Date: 2025.12.16 09:49:32 -06'00'	Date	Dec 16, 2025